



सत्यमेव जयते

Citizens'/Clients' Charter



Department of Agricultural Research and Education (DARE)

Indian Council of Agricultural Research (ICAR)

Krishi Bhawan, New Delhi - 110001

Our Commitments to You

No..	Our Services and Transactions	How we measure our performance in this area	Our Service Standard
1.	Providing guidance/ Information on region specific technologies/ Techniques on Integrated Farming Systems/ Cropping Systems/ Resource Conservation/ Organic Farming	Time taken for providing the information	30 Working Day
2.	Capacity building on Integrated Farming Systems/ Cropping Systems/ Resource Conservation/ Organic Farming technologies	Time taken for organizing the training programme after the receipt of the proposal	120 Working Day

For more details on the procedures, documents required and contact person, please visit our website at www.iifsr.res.in

What you should do if we do not meet the promised standards of service ?

A. Inform our Public Grievance Officers:

- Director, IIFSR, Modipuram, Meerut, Ph. 0121-2888711, E-mail: director_iifsr@yahoo.com
- Public Information Officer (PIO), IIFSR, Modipuram, Meerut, Ph. 0121-2888711, E-mail: sao.pdfsr@gmail.com

B. Register your grievance on the following portal: <http://pgportal.gov.in/>

C. Send Your email to performance management division, Cabinet Secretariat : CCC-grievance@nic.in